



## BlackBerry Mobile Voice System (BlackBerry MVS)

# Mobilize your PBX

With advanced security features, wireless administration, and centralized management, BlackBerry® Mobile Voice System (BlackBerry MVS) is designed to give you the flexibility you need with the controls you trust.

BlackBerry MVS mobilizes the PBX by bringing desk phone features to BlackBerry smartphones. With one business number and one voice mailbox, mobile workers can avoid missed calls and be more productive. Designed to help organizations mobilize communications while facilitating compliance with regulatory mandates, BlackBerry MVS can extend voice policies to BlackBerry smartphones to manage usage, and help control costs.<sup>12</sup>

BlackBerry MVS helps organizations with the following:

### Promote employee responsiveness and productivity.

Some decisions can't be put on hold. With BlackBerry MVS, employees can be reached with a single number – whether in or out of the office – resulting in fewer missed calls and greater accessibility. With a single number that rings both the desk phone and the BlackBerry® smartphone, more of the important calls can get through. This feature can help retain customers, close deals, and make sales. A single voice mailbox is designed to unify messages to help employees stay organized and responsive while on the road or away from their desks.

### Provide flexible, cost-effective telephony features via the BlackBerry smartphone.

Providing one phone number with a consistent caller ID helps employees manage business calls outside the office the same way they would inside the office. Users can easily access enterprise voice features directly on the BlackBerry smartphone using intuitive, user-friendly menus. Employees get a new level of flexibility, while callers have a consistent, simplified experience.

### Improve the bottom line.

Designed to work with existing telecommunications environments, BlackBerry MVS can integrate with a variety of TDM and IP PBX environments. Organizations can add value to their existing investments while maintaining flexibility for the future.

### Manage calls with advanced security and control features.

You can gain greater centralized control over calling features and mobile devices. BlackBerry MVS is designed to authenticate calls made from a BlackBerry smartphone and helps prevent non-authorized individuals from accessing the organization's PBX system. Mobile and desktop telephony communications are unified within this wireless platform, offering control and usability to BlackBerry smartphones.

### Support requirements and regulatory mandates.

BlackBerry MVS offers flexibility with security and easy-to-manage, centralized administration. With BlackBerry MVS, organizations can easily redeploy phone numbers; audit, log, and manage calls; as well as provide authentication of BlackBerry smartphones with the PBX.





BlackBerry MVS provides mobile workers with office desk phone functionality and other productivity enhancing features.\*

With BlackBerry MVS, organizations can enable desk phone and BlackBerry smartphone convergence.

Designed to integrate with a wide range of PBX systems, BlackBerry MVS can provide administrators peace of mind through caller authentication, call logging, and call filtering.

**One phone number, one voice mail**

Ring multiple devices and manage preferences right from your BlackBerry smartphone. Unanswered calls go to a single voice mailbox.

**Consistent caller identity**

Calls from the BlackBerry smartphones appear to originate from user's desk phones. By providing a consistent caller identity to customers and contacts from multiple devices, organizations can turn phone numbers into assets.

**Powerful tools for today's business needs**

BlackBerry MVS gives employees access to calling tools with intuitive visual menus. Features like transferring a call, adding a party to a call and accessing internal directories and extensions are all designed to enhance the user experience.

**Extend business features to mobile devices**

Designed to enhance employee productivity while helping to improve the management of policies and call usage. Users can look up extensions and make extension calls from their BlackBerry smartphones. Administrators can deploy voice policies throughout the organization from centralized controls.

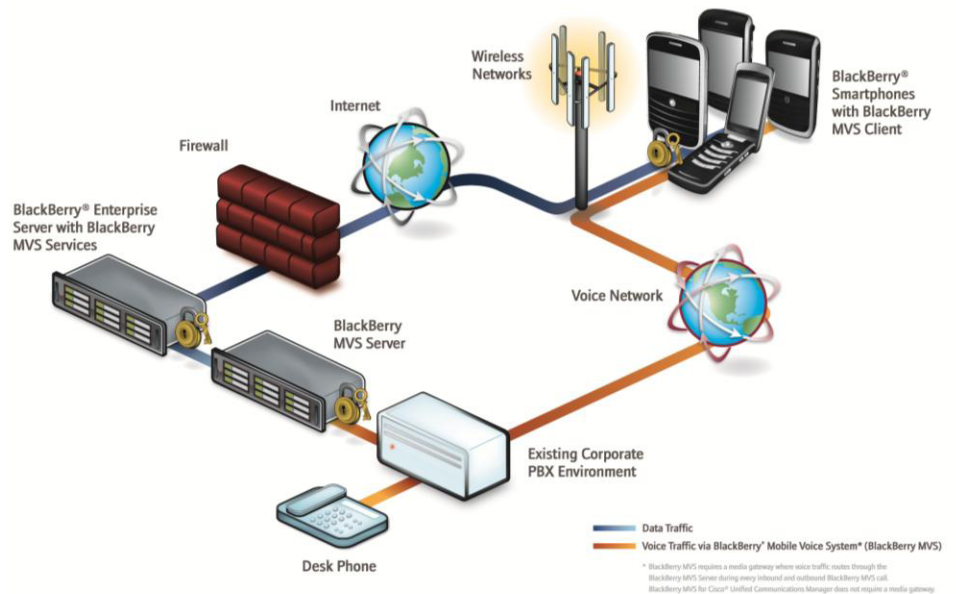
**Fixed-mobile call switching**

Employees can seamlessly move calls between their desk phones and BlackBerry smartphones, maintaining communications even when they need to leave the office.

**Call filtering**

Users can create profiles that will help to filter calls and schedule access which helps minimize disruptions and allow important calls through.

\* NOTE: Certain feature functionality may be dependent upon your existing telephony infrastructure



For more information on BBH Solutions, Inc. please visit [www.bbhhinc.com](http://www.bbhhinc.com)



For more information on BlackBerry MVS please visit [www.blackberry.com/go/mvs](http://www.blackberry.com/go/mvs)



<sup>1</sup> Requires BlackBerry® Device Software v4.2.1 or later; BlackBerry Device Software v4.5 or later is required for use with BlackBerry MVS Server for Cisco Unified Call Manager v6.1 or later.

<sup>2</sup> Requires BlackBerry® Enterprise Server v4.1.5 or later.

Check with your service provider for roaming arrangements, service plans and supported features and services. Certain features outlined in this document require BlackBerry Enterprise Server v4.1.5, BlackBerry® Desktop Manager and/or BlackBerry Device Software v4.5. When you subscribe to third party products or services you accept that: 1. It is your sole responsibility to: (a) ensure that your airtime service provider will support all features; (b) identify and acquire all required intellectual property licenses prior to installation or use and to comply with the terms of such licenses; 2. RIM makes no representation, warranty or guarantee and assumes no liability whatsoever in relation to third party products or services.

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